

FINRAFoundation.org/NFCS

Results from the FINRA Investor Education Foundation National Financial Capability Study (NFCS)

Summary of Selected Findings: Arizona

	State	Nation	Region	
Making Ends Meet				
Difficulty covering expenses and paying bills		4.004		
Very difficult	15%	10%	11%	
Somewhat difficult	32%	33%	34%	
Not at all difficult	51%	54%	53%	
Spending vs. saving				
Spending less than income	39%	43%	43%	
Spending about equal to income	36%	34%	35%	
Spending more than income	22%	19%	19%	
Overdraw checking account occasionally	21%	21%	22%	Respondents with checking accounts
Have unpaid medical bills	18%	22%	20%	
Number of times mortgage payments have been late				
Once	3%	8%	5%	Respondents with
More than once	9%	9%	7%	mortgages
Have taken a loan from retirement account in past year	15%	14%	15%	Respondents with
Have taken a hardship withdrawal from retirement account in past year	20%	14%	14%	defined contribution retirement accounts
Have experienced large unexpected drop in income in past year	28%	26%	28%	
Planning Ahead				
Have emergency funds	51%	53%	53%	
Do not have emergency funds	44%	43%	43%	
Have tried to figure out retirement savings needs	35%	39%	40%	
Have not tried to figure out retirement savings needs	59%	55%	40 <i>%</i> 56%	Non-retired respondents
have not they to figure out retirement savings needs	0070	0070	0070	
Have set aside money for children's college education	35%	40%	38%	Respondents with financially dependent
Have not set aside money for children's college education	60%	54%	58%	children
Retirement Accounts				
Have employer-provided retirement plan (e.g., pension, 401(k))	43%	49%	49%	Non-retired
Have non-employer retirement plan (e.g., IRA, Keogh, SEP, etc.)	25%	26%	26%	respondents
Regularly contribute to retirement account	73%	79%	77%	Respondents with defined contribution retirement accounts

Steelys Danda, and Mutual Funda	State	Nation	Region	
Stocks, Bonds, and Mutual Funds Invest in stocks, bonds, mutual funds, or other securities outside of retirement account	33%	35%	35%	
Managing Financial Products				
Banking				
Have checking account	88%	91%	91%	
Have savings account, money market account, or CDs	67%	72%	74%	
Credit Cards				
Credit card behaviors in past year				
Always paid credit cards in full	59%	59%	59%	
Carried over a balance and was charged interest	41%	43%	43%	
Paid the minimum payment only	36%	35%	37%	Respondents with
Charged a late fee for late payment	16%	17%	17%	credit cards
Charged an over the limit fee for exceeding credit line	11%	11%	11%	
Used the cards for a cash advance	14%	15%	14%	
Mobile Payment Methods				
Use mobile phone to pay at point of sale	44%	43%	43%	
Use mobile phone to transfer money to another person	55%	53%	57%	
Mortgages				
Have mortgage	54%	51%	58%	
Have home equity loan	12%	12%	12%	Homeowners
Home "underwater" (negative equity)	9%	7%	6%	Homeowners
Other Debt				
Have student loan	21%	23%	23%	
Have auto loan	29%	29%	30%	
Non-Bank Borrowing				
Non-bank borrowing methods used in past 5 years				
Auto title loan	14%	12%	12%	
Short term "payday" loan	12%	15%	15%	
Tax refund advance	9%	11%	9%	
Pawn shop	21%	21%	22%	
Rent-to-own store	13%	14%	12%	
Used one or more non-bank borrowing methods in past 5 years	31%	32%	33%	

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Financial Knowledge			
Suppose you had \$100 in a savings account and the interest rate			
was 2% per year. After 5 years, how much do you think you would			
have in the account if you left the money to grow?			
More than \$102 (correct answer)	71%	69%	72%
Exactly \$102	11%	9%	9%
Less than \$102	4%	6%	5%
Don't know	13%	15%	14%
Imagine that the interest rate on your savings account was 1% per			
year and inflation was 2% per year. After 1 year, how much would			
you be able to buy with the money in this account?			
More than today	15%	12%	13%
Exactly the same	8%	11%	9%
Less than today (correct answer)	55%	53%	56%
Don't know	21%	23%	21%
If interest rates rise, what will typically happen to bond prices?			
They will rise	21%	20%	20%
They will fall (correct answer)	21%	20%	20 <i>%</i> 25%
They will stay the same	20 <i>%</i> 4%	6%	25% 5%
There is no relationship between bond prices and the interest	4 % 9%	9%	8%
rate	370	570	070
Don't know	38%	39%	40%
Suppose you owe \$1,000 on a loan and the interest rate you are			
charged is 20% per year compounded annually. If you didn't pay			
anything off, at this interest rate, how many years would it take for			
the amount you owe to double?			
Less than 2 years	4%	5%	4%
At least 2 years but less than 5 years (correct answer)	30%	30%	30%
At least 5 years but less than 10 years	28%	28%	30%
At least 10 years	6%	7%	7%
Don't know	31%	28%	28%
Which of the following indicates the highest probability of getting a			
particular disease?			
There is a one-in-twenty chance of getting the disease (correct	37%	36%	38%
answer)	0170	0070	0070
2% of the population will get the disease	14%	13%	14%
25 out of every 1,000 people will get the disease	15%	17%	16%
Don't know	32%	33%	32%

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A 15-year mortgage typically requires higher monthly payments			
than a 30-year mortgage, but the total interest paid over the life of			
the loan will be less.			
True (correct answer)	71%	69%	72%
False	10%	9%	8%
Don't know	18%	22%	19%
Buying a single company's stock usually provides a safer return			
than a stock mutual fund.			
True	13%	12%	11%
<u>False</u> (correct answer)	42%	42%	44%
Don't know	44%	45%	45%
Mean number of correct quiz answers	3.32	3.23	3.37
Mean number of incorrect quiz answers	1.63	1.63	1.59
Mean number of "don't know" quiz answers	1.98	2.06	1.99

Notes:

Region = Mountain Census Division (Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Utah, Wyoming).

State figures are weighted by age × gender, ethnicity and education.

National figures are weighted by age x gender, ethnicity, education and Census Division.

Census Division figures are weighted by age × gender, ethnicity, education and state.

Differences between groups may or may not be statistically significant.

Percentages may not add up to 100 because of missing or "don't know" responses.

Survey was conducted June – October 2021.

Additional findings and details are available for download at www.FINRAFoundation.org/NFCS.